

Your State Business Vehicles policy is amended as follows:

8. Section 1: Optional extensions

The following optional extension is added to '8. Section 1: Optional Extensions' and will only apply where specified in the **schedule**.

Roadside Rescue applies only to an **insured vehicle** stated in the **schedule** as being subject to this extension.

8.6 Roadside Rescue

We will provide Roadside Rescue service for the **insured vehicle** during the **period of insurance**.

(a) Roadside Rescue will:

- (i) fit the **insured vehicle's** spare tyre if it has a flat tyre, and
- (ii) access the **insured vehicle** if the **insured vehicle** keys are locked inside, and
- (iii) provide 5-litres of fuel if the **insured vehicle** is out of fuel, and
- (iv) jump-start the **insured vehicle** if it has a flat battery.

Where the insured vehicle is an electric vehicle and has a flat battery, it will be towed to the nearest charge station using charge.net.nz to identify location. Hybrid vehicles can also be topped up for fuel and jumpstarted for a flat battery.

Roadside Rescue makes regular contact with EV and hybrid vehicle manufacturers to keep up to speed on what can be done on the roadside, what requires a charge station and what requires dealership assistance.

(b) Roadside Rescue will arrange to tow the **insured vehicle** to the nearest approved repairer, **your** place of business or place of safety if the **insured vehicle** suffers mechanical or electrical damage or failure and:

- (i) cannot be easily mobilised at the roadside, or
- (ii) requires replacement parts.

(c) Roadside Rescue service will also be provided for vehicles not exceeding 3,500kg (trailer, boat and caravan) being towed by the **insured vehicle**.

(d) Roadside Rescue will make emergency arrangements after the **insured vehicle** breaks down. Roadside Rescue can:

- (i) contact family, friends or colleagues to advise them of possible delays,
- (ii) arrange a rental car or emergency taxi and arrange emergency accommodation.

All costs associated with these services are **your** responsibility.

(e) If the **insured vehicle** breaks down over 100km from **your** home, **we** will contribute towards the reasonable costs of:

- (i) a hire car,
- (ii) emergency accommodation,

for up to 3 days or until the **insured vehicle** is repaired, whichever is the earlier.

The most **we** will pay is up to \$120 per day each towards the costs of hiring a car and emergency accommodation.

(f) Roadside Rescue cover provides three call outs during any 12-month period.

Extra call outs can be made, however all extra call outs will be charged to **you** at \$50 per call out, and further assistance is at **your** expense.

The **excess** does not apply to this Roadside Rescue cover.

Exclusions

Roadside Rescue will not assist where the **insured vehicle**:

- (i) has been left unattended, or
- (ii) requires specialised salvage equipment, or
- (iii) is not within easy access of a public road that is negotiable by a two-wheel drive vehicle, or
- (iv) cannot be accessed due to extreme conditions such as snow, ice, flooding, road slips or the like, or
- (v) was being **used** for competitions or off-road activity, or
- (vi) was involved in an **accident** or collision, or
- (vii) was being misused, or
- (viii) exceeds 3,500kg.

See 14. 'General exclusions' and 16. 'General conditions'.