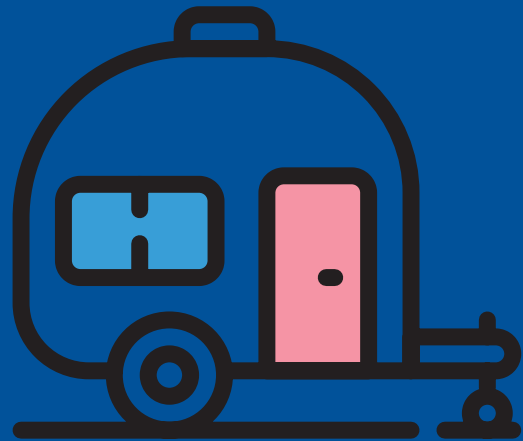


Caravan

Insurance



Policy Wording

STATE

Welcome to State

Thank you for choosing State to insure your caravan. You've made a great choice – we've been helping New Zealanders with their insurance needs for more than 100 years and are proud to be doing the same for you.

If you have any questions about your policy or think it doesn't provide the cover you need, please ring us straight away – we'll be happy to help.



IMPORTANT

This document is your Caravan policy wording.

Please make sure you read it carefully, as it contains important information you should know, including what your insurance covers – and what it doesn't.



Contacting us

In New Zealand, just call **0800 80 24 24**. If you have a question, need help, or want to make an insurance claim our contact centres are available 7 days a week, or visit state.co.nz.

Call us free from	Australia	1 800 887 863
	United States	1 800 593 9482
	United Kingdom	0800 096 5308

Call us direct from **Somewhere else overseas** **64 9 969 1150**

If you'd prefer to email us, it's easy.

Just follow the link in the 'Contact Us' section at state.co.nz.

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Your policy

Our agreement with you

Together, **you** and **we** have an agreement. **You** agree to pay **us** a premium for **your** cover and, in exchange, **we** promise to cover **you** as stated in this policy wording.

Reading your policy

Words in bold

You'll notice that some words in **your** policy are in **bold**. This is because they have a special meaning. There is a list of these words and what they mean on page 7.

Examples and headings

To make it easy for **you** to understand **your** policy, **we've** included some examples and comments in *italics*. Note these don't affect or limit the meaning of the section they refer to.

Please also note that the headings in this policy wording are designed to help **you** find **your** way around it. **You** mustn't use them when interpreting the policy wording.

What your policy consists of

Your State Caravan Policy consists of this policy wording, the **schedule** and the information **you** provided in the **application**.

You can change your mind

If **you're** not happy with this policy **you** are welcome to change **your** mind, but **you** must tell **us** within 15-days of the date it started. **We'll** then cancel it and refund in full any premium **you've** paid. This doesn't apply if **you** have made a claim on **your** policy.

Keeping us informed

When **you** apply for insurance with **us**, **you** have an important 'duty of disclosure'. This means that **you** must tell **us** everything **you** know (or could be reasonably expected to know) that a prudent insurer would take into account in deciding:

- to accept or decline **your** insurance, or
- the cost or terms of the insurance, including the **excess**.

If **you** don't tell **us**, **your** insurance policy may not be valid and **you** may not be covered if **you** want to make a claim.

You must also tell **us** about changes that occur during the policy **period of cover** – see 'Changes in circumstances' on page 7.

If **you're** not sure whether **you** should give **us** some information, tell **us** anyway. Simply call **us** on **0800 80 24 24** – **we'll** talk the matter over with **you** and let **you** know if it affects **your** policy.

We treat all information **you** give **us** in accordance with the Privacy Act 1993.

Making a claim

To make a claim, go to state.co.nz/claims anytime, or call **0800 80 24 24**. **We're** available 7 days a week.

What you must do

If anything happens that could result in a claim under this policy, **you** must:

- do what **you** can to take care of the **caravan** and prevent any further **loss** or liability, and
- tell **us** as soon as possible, and
- notify the police as soon as possible if **you** think the **loss** was caused by a criminal act, and
- allow **us** to examine the **caravan** before any permanent repairs are started, and
- not destroy or dispose of anything that is, or could be, part of a claim, and
- as soon as possible, send **us** anything **you** receive from anyone about a claim or possible claim against **you**, and
- give **us** any information or help **we** ask for, and
- consent to **your** personal information in connection with **your** claim being disclosed to **us** and transferred to Insurance Claims Register Limited.

Getting our permission first

You must ask for **our** permission before **you**:

- incur any expenses in connection with a claim under this policy, or
- negotiate, pay, settle, or admit any allegation that **you** are legally liable, or
- do anything that may prejudice **our** rights of recovery.

What you get if we accept your claim

This section explains when **we'll** repair **your caravan** and when **we'll** pay **you** for it, if **we** accept **your** claim. Please make sure **you** read this section carefully. If **you** have any questions, just phone **us** on **0800 80 24 24**.

Repair or pay cash?

Repairable

If the **caravan** is economic to repair in **our** opinion, **we** have the option to:

1. arrange for the **caravan** to be repaired as near as possible to the condition it was in before the **loss** happened, using parts and practice appropriate in the New Zealand repair industry, or
2. pay **you** the cost of repairs as estimated by **our** assessor.

Not repairable

If the **caravan** is **uneconomic to repair** in **our** opinion, **we'll**:

1. pay **you** the **sum insured**, if the **caravan** was in a good and well maintained condition in **our** opinion when the **loss** happened, or
2. pay **you** the **market value** up to the **sum insured**, if the **caravan** was not in a good and well maintained condition in **our** opinion when the **loss** happened.

Whenever **we** take one of these actions, this policy comes to an end.

Parts unavailable in New Zealand

We'll pay the value at the time of the **loss** for any new parts or tools that cannot be bought in New Zealand. The most **we'll** pay is the last known selling or list price in New Zealand plus the reasonable fitting cost.

Currency and goods and services tax

All amounts shown in this policy and in the **schedule** are in New Zealand dollars and include GST.

What your policy covers

This section explains what **your** policy covers and what it doesn't cover at all. There are also some optional covers that **you** may have selected. Please read page 4 for information on these. Please read this section carefully – and if **you** have any questions, call **us** on **0800 80 24 24**.

Use of the caravan

This policy only applies when the **caravan** is being **used**:

1. for private, domestic, social or pleasure purposes (including community work), or
2. in connection with a business, profession or occupation, as long as the person **using** the **caravan** is not **using** it in their capacity as a:
 - a. salesperson, commission agent, service person or commercial traveller, or
 - b. insurance representative, insurance agent or insurance broker, or
 - c. land or real estate agent, or
 - d. mortgage broker or mobile mortgage manager, or
 - e. stock or station agent, or
 - f. courier driver, delivery person or taxi driver, or
 - g. member of a motor trade.

You're not covered when the **caravan** is being **used**:

1. to carry, haul or tow any goods, plant, machinery or samples in connection with any trade or business other than farming, or
2. to sell food and/or drink, or
3. to practice for or take part in any race, rally, pace-making, reliability trial or speed test, or
4. on any racetrack, or
5. for hire.

See also 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Accidental loss

You're covered for sudden and **accidental loss** to the **caravan** that happens during the **period of cover** in New Zealand (and transit between places in New Zealand).

What you'll get

See 'What you get if we accept your claim' on page 3 for details on what **we'll** pay.

What isn't covered?

You're not covered for:

1. **loss** to any awning, caused by storm or wind, if it's been left erected and unattended for more than 48 consecutive hours.

See also 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Excess protection

You won't pay an **excess** if an identifiable driver of another vehicle causes **loss** that is covered by this policy, as long as **you**:

1. give **us** enough information to establish that the driver of the other vehicle was completely at fault, and
2. give **us** the correct registration number of the other vehicle and information **we** need to identify the driver (including name and address), and
3. give **us** reasonable help to recover **your** claim from the driver of the other vehicle, or from its owner.

Legal liability cover

You're covered for **your** legal liability and defence costs arising from:

1. **accidental loss** to anyone else's property (including loss of use), or
2. **accidental bodily injury** to any person,

occurring during the **period of cover**, caused by or through or in connection with **your use** of the **caravan** in **New Zealand** (including transit between places in New Zealand).

General average

You're covered for general average or salvage charges that **you** must legally pay as a result of the **caravan** being carried by ship between places in New Zealand during the **period of cover**.

Other people's legal liability

We'll cover the legal liability of any other person caused by or through or in connection with their **use** of the **caravan**, in the same way as **we** cover **you**, as long as:

1. **you** gave **your** permission for such **use**, and
2. the other person's liability is not covered by any other insurance, and
3. the other person **using** the **caravan** meets all the same terms of this policy that **you** must meet.

What you'll get

Property damage payment

We'll pay for:

1. liability arising from **loss** to property, and
2. reasonable defence costs and expenses incurred with **our** approval (**we** won't unreasonably withhold **our** approval), and
3. costs awarded against **you** by a Court.

The most **we'll** pay in total for 1, 2 and 3 is \$20,000,000 for any **event** – and **you** won't have to pay an **excess**.

Bodily injury payment

We'll pay for:

1. liability arising from **bodily injury**, and
2. reasonable defence costs and expenses incurred with **our** approval (**we** won't unreasonably withhold **our** approval), and
3. costs awarded against **you** by a Court.

The most **we'll** pay in total for 1, 2 and 3 is \$1,000,000 for any **event** – and **you** won't have to pay an **excess**.

Settlement of any claim

If **we** pay the full amount under this part of **your** policy (or any lesser amount that **we** can settle **your** liability for), plus **your** defence costs, this will meet all **our** obligations under this part of **your** policy.

What isn't covered?

1. **You're** not covered for liability for **loss** to any property:
 - a. owned by **you** or anyone **we** cover and who claims under this policy, or
 - b. in **your** care or in the care of anyone **we** insure under this policy other than for clothing, personal effects and luggage belonging to any passenger in any vehicle towing the **caravan**, or
 - c. being carried by or loaded into or unloaded from the **caravan** other than under 1(b) above.
2. **You're** not covered for liability created by a contract or agreement unless **you** would have been liable even without such contract or agreement.
3. **You're** not covered for liability, in any way connected with, any seepage, pollution or contamination (including the cost of removing, nullifying or cleaning up), unless the seepage, pollution or contamination happens during the **period of cover** and is caused by a sudden **accidental event** that happens during the **period of cover**.
4. **You're** not covered for liability caused directly by or through or in connection with the use of a vehicle towing the **caravan**.
5. **You're** not covered for exemplary damages or fines.

'Damages' in this context refers to money claimed from you as compensation for harm done, or loss or injury.

'Exemplary damages' are money claimed as punishment. The court awards this to punish someone for their outrageous conduct and to deter others.

See also 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Methamphetamine contamination cover

You're covered for **contamination damage** to **your caravan** provided that it occurs in connection with the theft or illegal conversion of **your caravan** during the **period of cover**.

Damage by you and certain others not covered

You're not covered for any **contamination damage** that is connected in any way with **you** or **your** husband or wife, or person with whom **you** are living in the nature of a marriage, or any member of **your** or their family (including the theft or illegal conversion by any of them).

For the purposes of this exclusion, **you** includes any trustee or beneficiary of the trust if the **caravan** is owned by the trust, or any director or shareholder of the company if the **caravan** is owned by the company.

What you'll get

Where there's cover under this benefit, **we'll** at **our** option:

1. arrange to **remediate** the **caravan**, or
2. pay **you** the reasonable costs to **remediate** the **caravan** as estimated by **our** assessor.

If the cost of **remediation** will put the **caravan** in a substantially better condition, **you** may be required to make an appropriate contribution towards this cost if **we** ask **you** to.

See 'What you get if we accept your claim' on page 3 for details on what **we'll** pay.

Please note the definition of remediate means that we will not pay to remove all traces of methamphetamine contamination.

What isn't covered?

See 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Rescue costs

You're covered for rescue costs, to remove the **caravan** to the nearest repairer or place of security, if it isn't towable because of a **loss** covered by this policy.

What you'll get

We'll pay for necessary and reasonable towing and rescue costs.

What isn't covered?

See 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Road clearing costs

You're covered for costs incurred for removing debris from any road or parking area, following a **loss** covered by this policy.

What you'll get

We'll pay reasonable costs incurred.

What isn't covered?

See 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Additional cover if you've paid extra

This section explains what additional cover **you** may be able to add onto **your** policy if **you've** paid extra. The additional cover may not apply to **your caravan**. **You** are only covered for these if **you** have paid the extra premium and the cover is printed on the **schedule**. Please read this section carefully – and if **you** have any questions, call **us** on **0800 80 24 24**.

Caravan contents

You're covered for sudden and **accidental loss** to utensils, supplies and appliances that **you** own and that are kept with the **caravan** permanently.

However, if the **loss** happened because of theft, **you** will only be covered if the **loss** was a result of forceful and violent entry to the **caravan**, as long as the **caravan** was securely locked.

What you'll get

All the contents are covered for their **present value**.

We can choose either to pay the cost of repairing the contents as close as possible to their condition immediately before the **loss** happened, or to pay **you** their **present value**.

The most **we'll** pay for **loss** to the **caravan** and these contents is the **sum insured**.

What isn't covered?

See 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Window cover

If a claim is only for **accidental loss** to windows of the **caravan**, **you** won't have to pay an **excess**.

What you'll get

See 'What you get if we accept your claim' on page 3 for details on what **we'll** pay.

What isn't covered?

See 'Exclusions that apply to the whole policy' on page 5 and 'Policy conditions' on page 6.

Exclusions that apply to the whole policy

This section explains things **your** policy doesn't cover that are additional to those already mentioned in the previous sections. Please read it carefully – and if **you** have any questions, call **us** on **0800 80 24 24**.

Alcohol, drugs and other intoxicating substances

There's no cover under this policy if the person using the vehicle to which the **caravan** is attached:

1. has a breath alcohol or blood alcohol concentration that exceeds the legal limit, or
2. refuses to undergo a breath or blood test after an **accident**, when they must legally do so, or
3. is under the influence of a drug or any other intoxicating substance to such an extent that they are incapable of having proper control of the vehicle.

This doesn't apply if the person using the vehicle stole or converted it, as long as **you** lay a complaint with the police.

Confiscation

You're not covered for **loss** connected in any way with the confiscation, nationalisation, requisition, acquisition or destruction of, or damage to property by order of government, public or local authority or regulation, unless the order is given to control any **loss** that is covered by this policy.

Electronic data and programs

You're not covered for any liability or loss of or damage to **electronic data** from any cause whatsoever including, but not limited to, a **computer virus**.

This includes loss of use, reduction in functionality or any other associated loss or expense in connection with **electronic data**.

However, this exclusion does not apply to physical damage to other insured property that results from that loss of or damage to **electronic data**, and which is not otherwise excluded.

Excess

For each **event**, **we'll** deduct the **excess** from the amount **we** would otherwise pay for **your loss** – unless specifically stated otherwise under another part of this policy.

Gradual damage, depreciation and loss of use

You're not covered for:

1. depreciation, or
2. wear and tear, corrosion, or rust, or
3. rot, mildew or gradual deterioration or
4. loss of use.

Mechanical or electrical breakdown

You're not covered for mechanical **loss**, electrical **loss**, or electronic **loss**.

However, this exclusion does not apply:

1. where that **loss** results:
 - a. in or from a fire, or
 - b. from a collision, overturning, immersion in water, a flood, intentional damage, theft or conversion, earthquake, volcanic eruption, hydrothermal activity or tsunami.

Modified caravan

There's no cover under this policy if the **caravan** has been **modified**, unless details of all the **modifications** have been given to **us** and **we** have agreed in writing to continue cover.

Nuclear

You're not covered for any loss, liability, prosecution or expense of any type connected in any way with:

1. ionising radiation or contamination by radioactivity from:
 - a. any nuclear fuel, or
 - b. any nuclear waste from the combustion or fission of nuclear fuel,
2. nuclear weapons material.

Terrorism

You're not covered for any loss, damage, cost, expense, prosecution, death or liability of any type connected in any way with an **act of terrorism**, including in connection with controlling, preventing, suppressing, retaliating against, or responding to an **act of terrorism**.

Tyre damage

You're not covered for:

1. damage to tyres caused by braking, or
2. punctures, cuts or bursts to **your** tyres.

However, this doesn't apply to tyre damage that arises in connection with:

- a. a **loss** for which a claim is otherwise payable under this policy, or
- b. intentional damage.

Unlawful substances

You're not covered for any loss, damage, expense, or liability connected in any way with contamination from any 'controlled drug' as defined in the Misuse of Drugs Act 1975. This exclusion does not apply to **loss** caused by **accidental** spread of fire or explosion, except for loss covered under the 'Methamphetamine contamination cover' on page 4.

Unlicensed drivers

There's no cover under this policy if the driver of the vehicle attached to the **caravan**:

1. does not comply with all the conditions of his or her drivers licence, or
2. is not legally allowed to drive in New Zealand.

This doesn't apply if the driver of the vehicle stole or converted it, as long as **you** lay a complaint with the police.

Unsafe or unroadworthy

You're not covered if the **caravan**, or the vehicle to which the **caravan** is attached, is being **used** in an unsafe or unroadworthy condition, and:

1. the condition contributed to **loss** or liability, and
2. **you** or the person using the **caravan** or vehicle should have been aware of that condition and that the condition could result in damage to the **caravan**.

Use of the caravan

You're not covered when the **caravan** is being used:

1. to carry, haul or tow any goods, plant, machinery or samples in connection with any trade or business other than farming, or
2. to sell food and/or drink, or
3. to practice for or take part in any race, rally, pace-making, reliability trial or speed test, or
4. on any racetrack, or
5. for hire.

War

You're not covered for any loss, liability, prosecution or expense of any type in connection with any of the following, including controlling, preventing or suppressing any of the following:

war, invasion, act of foreign enemy, hostilities or warlike operations (whether war is declared or not), civil war, mutiny, rebellion, revolution, civil commotion assuming the proportions of or amounting to an uprising, insurrection, military or usurped power.

Policy conditions

Your State Caravan Policy has some important conditions. This section explains what they are and what happens if **you** don't follow them. Please read it carefully and if **you** have any questions phone **us** on **0800 80 24 24**.

If you don't comply with the policy...

You and anyone else covered under this policy, must comply with this policy.

If any of the terms of this policy are breached, **we** have the sole discretion to decline any claim **you** make – either the whole claim or part of it.

Your obligations

True statements and answers

The **application** is the basis of this policy. All statements and answers that **you** give, or any other person gives on **your** behalf, must be honest and accurate when **you**:

1. apply for this insurance, and/or
2. let **us** know about any change in **your** circumstances, and/or
3. make a claim under this policy,

otherwise **we** can declare that this policy or all the policies **you** have with **us** are unenforceable from the date of the dishonest or fraudulent act.

Changes in circumstances

You must let **us** know straight away if, after the start of this policy, there are any **modifications** to the **caravan**, or any material increase or change in the risk **we** cover.

We may change the terms of this policy in response to what **you** tell **us**.

Information is 'material' where we would have made different decisions about either accepting your insurance or setting the terms of the insurance, if we had known that information. Tell us if this information changes while we insure your caravan – as soon as you know that the change will happen.

If you're not sure if information is 'material', tell us anyway. The 'risk we cover' refers to the actual property (known as physical risks) or liabilities we insure, and you or other people covered by this policy (known as moral risks).

Reasonable care

You must always take reasonable care to avoid circumstances that could result in a claim. **You** won't be covered if **you** are reckless or grossly irresponsible.

We can take action in your name

We can take action in **your** name to:

1. negotiate, defend or settle any claim against **you** covered by this policy, and
2. make a recovery from anyone else for anything covered by this policy, and **you** must cooperate with **us**.

We'll pay any costs associated with these actions.

Administering this policy

Cancellation

By you...

You can cancel this policy at any time. If **you** do, **we'll** refund any premium due to **you** based on the **period of cover you** haven't used.

You must pay **us** any outstanding payments due to **us**.

By us...

We can cancel this policy by writing to or emailing **you** at the last known address **we** have for **you**. The policy will be cancelled on the 14th day after the date of the notice. **We'll** refund any premium due to **you** based on the **period of cover you** haven't used.

Changing the terms

We can change this policy's terms (including the **excess**) by writing to or emailing **you** at the last known address **we** have for **you**. Unless otherwise specified in the policy, the change in terms will take effect on the 14th day after the date of the notice.

Governing law and jurisdiction

The law of New Zealand applies to this policy or any section of this policy and the New Zealand courts have exclusive jurisdiction.

If the caravan is uneconomic to repair

If the **caravan** is **uneconomic to repair** and **we've** paid **your** claim:

1. this policy is automatically cancelled, and
2. **we** won't give any refund of premium, and
3. the **caravan** will become **our** property.

Joint insurance

If this policy covers more than one person, all persons are jointly covered.

Legislation changes

Any reference to any Act of Parliament or subordinate regulations or rules referred to in this policy includes any amendments made or substitutions to that law.

Other insurance

You must tell **us** if the **caravan** is (or becomes) covered by another insurance policy. If **you** can claim under that insurance, **we'll** only pay the amount of any **loss** that's above the limit payable by the other insurance.

Other parties with a financial interest

If **we** know of anyone who has a financial interest over the **caravan**, **we** can pay them part or all of any claim proceeds. This payment goes towards meeting **our** obligations under the policy. However, anyone recorded as having a financial interest under this policy isn't covered by it and has no right to make a claim.

We're also authorised by **you** to disclose personal information about **you** to anyone who holds a financial interest in the **caravan**.

Definitions

Here are the special meanings of the words shown in **bold** in this policy. The definitions apply to the plural and any other versions of the words.

For example, the definition of 'accidental' also applies to 'accidentally', 'accidental' and 'accidents'.

accidental

unexpected and unintended by **you** and anyone **using** the **caravan**.

act of terrorism

an act, includes any act, or preparation in respect of action, or threat of action designed to influence or coerce the government de jure or de facto of any nation or any political division thereof, or in pursuit of political, religious, ideological, or similar purposes to intimidate the public or a section of the public of any nation by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) de jure or de facto, and that:

- involves violence against one or more persons, or
- involves damage to property, or
- endangers life other than that of the person committing the action, or
- creates a risk to health or safety of the public or a section of the public, or
- is designed to interfere with or disrupt an electronic system.

application

the information **you** provided to **us** when **you** applied for and bought this insurance.

bodily injury

the **accidental** death of, or bodily injury to any person, including sickness, disease, disability, shock, fright, mental anguish and mental injury.

caravan

the caravan described in the **schedule**, including any fixture, fitting or furnishing that would normally be sold with the caravan.

It does not include:

- utensils or supplies owned by **you** that are in the caravan, or
- appliances not permanently fixed to the caravan or personal effects.

computer virus

a set of corrupting, harmful or otherwise unauthorised instructions or code, including a set of maliciously introduced unauthorised instructions or codes, whether programmatic or not, that propagate themselves through a computer system or network. This includes (but isn't limited to) Trojan horses, worms and time or logic bombs.

contamination damage

means **loss** caused by chemical contamination from **methamphetamine** that exceeds the **contamination level**.

contamination level

the relevant guideline value for indoor surface contamination as set out in the most recent version of the New Zealand Standard NZS 8510 (and until that is published, the recommended levels for remediation published by the Ministry of Health in its Recommendations for Methamphetamine Contamination Clean-up on 26 October 2016).

electronic data

facts, concepts and information converted to a form usable for interpreting or processing communications by electronic and electromechanical data processing or electronically controlled equipment. It includes programs, software and other coded instructions for processing and manipulating data or directing and manipulating such equipment.

event

any one event or series of events arising from one source or original cause.

excess

this is the amount of **your loss** that **you** must pay. The amount of the excess is shown in the **schedule**.

loss

physical loss or physical damage.

market value

the reasonable cost to buy, immediately before the **loss** and on the retail market, a caravan of comparable:

- year,
- make, model and specification (including fitted equipment covered by this policy),
- general condition,

as the **caravan** that was damaged.

This includes the value of any fitted equipment.

modification

any change to the **caravan**, that is different to the manufacturer's original specification or recommendations.

Examples include:

- changes to the suspension or chassis, or
- tyres or wheels of the caravan.

period of cover

the 'Period of cover' shown in the **schedule**.

present value

the reasonable cost to repair or replace an item in New Zealand that is of comparable age, quality and capability, and is in the same general condition.

remediate

means to reduce the level of **methamphetamine** contamination to below the **contamination level**.

schedule

the latest version of **your** 'Policy Schedule' that **we** issued to **you** for this policy.

sum insured

the 'Sum insured' shown in the **schedule**.

uneconomic to repair

a total loss because the **caravan** is:

- uneconomic or unsafe to repair or **remediate**, in **our** opinion, or
- stolen and not recovered.

use

includes living in, towing, parking, garaging or storing of the **caravan**.

we, us, our

State, a business division of IAG New Zealand Limited.

you

the person(s) shown as 'The Insured' in the **schedule**.

Caravan Insurance

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